

Data, Evidence, and Insight Volunteer

About the role

Healthwatch Lewisham is an independent organisation set up to champion the views of health and social care service users. It strives to make sure that health and social care services are meeting local needs and to ensure that the public's voice is heard regarding how local services are run.

Our Evidence & Insight department is bringing together data from across our six Healthwatch services to analyse, investigate, draw out and report upon any collective themes and trends. A Data, Evidence and Insight volunteer will work with this large data set, manipulating and analysing it for interesting findings. With a particular focus on improving our understanding of inequalities this role will help deepen our knowledge and insight across a range of topics and areas. Key to its success is translating this data and the resulting findings into engaging, accessible infographic reports and presentations.

Tasks

Some of the common tasks include:

- Manipulating data sets and utilising excel and Microsoft BI to a high level.
- Supporting the development of databases
- Analysing quantitative and qualitative data sets
- Creating charts, pivot tables and other forms of data display
- Importing and exporting data via Survey Monkey and other platforms
- Liaising with Healthwatch England to transfer our local data sets to the national body.
- Designing new infographic reports
- Supporting local Healthwatch with producing quarterly Patient Experience Reports

Time commitment

- Minimum of 4 hours per week for a 3-month period

Travel commitment

- The role does not require travel around the borough although regular visits to the office may be necessary/required by your line manager.

Is this role right for me?

What we are looking for:

- Strong experience of Microsoft Excel, as well as a proactive approach to learning new programmes and software.
- Experience of working with data
- Experience of report writing
- Experience of designing infographic reports

To make an application or for more information please contact the Volunteers team on 07944391223 or by email vip@yvhsc.org.uk